

Buckinghamshire&Surrey trading standards



Now you are a Friend Against Scams, please:

- Subscribe to our newsletter to keep up to date with the latest information on scams.
- Check out our <u>Twitter</u> and <u>LinkedIn</u>.
- Check out our Facebook page and join our 'Scams Awareness group'.
- Become a <u>Scam Champion</u>. Sign up to our next session (via our Eventbrite page)
- Become a <u>Scam Marshal</u>.
- Help us promote our sessions. We are hosting a variety of scam awareness sessions monthly, which can be found on <u>our Eventbrite page</u>.

Useful information:

- If you require either our stop cold calling or scam sticker packs, please email: jack.mihell@surreycc.gov.uk.To find out about other leaflets or resources we provide or information you can print yourself, please visit our website.
- Residents of Buckinghamshire and Surrey can contact the Citizens Advice Consumer Service to nominate themselves, a friend or relative to be part of the trueCall call-blocker scheme, on: 0808 223 1133. The device is provided free of charge to those who are vulnerable to unsolicited calls. If you would not qualify for a free device, or live outside of Buckinghamshire and Surrey, the trueCall device can be bought direct via the <u>trueCall</u> <u>website</u>, or please contact your local Trading Standards. For further information or queries on trueCall, you can email us on: <u>trading.standards@surreycc.gov.uk</u>.
- For consumer advice or to report to Trading Standards, please contact the <u>Citizens Advice</u> <u>Consumer Service</u> via their website, or on: 0808 223 1133.
- If you think you or someone else has been scammed then call the police on 101 or report online. Call 999 if you or someone else is in immediate danger, or if the crime is happening right now.
- If you think you or someone else has fallen victim to fraud, call Action Fraud on: 0300 123 2040
- Report spam texts directly to your mobile phone provider by forwarding the text message to 7726 (tip: spells SPAM on your phone's keypad). To find out more information visit the <u>Ofcom website</u>.
- To report a suspicious email, forward the email to: <u>report@phishing.gov.uk</u>. See further information via the <u>National Cyber Security website</u> including how to report a suspicious website.
- Check out <u>Bogus Buster</u>, a free service where you can copy and paste a suspect web address into an online checker and it will tell you if it's a scam.
- Check out some useful advice on password protection.
- To check whether your email has been compromised, check out: <u>https://haveibeenpwned.com/</u>